

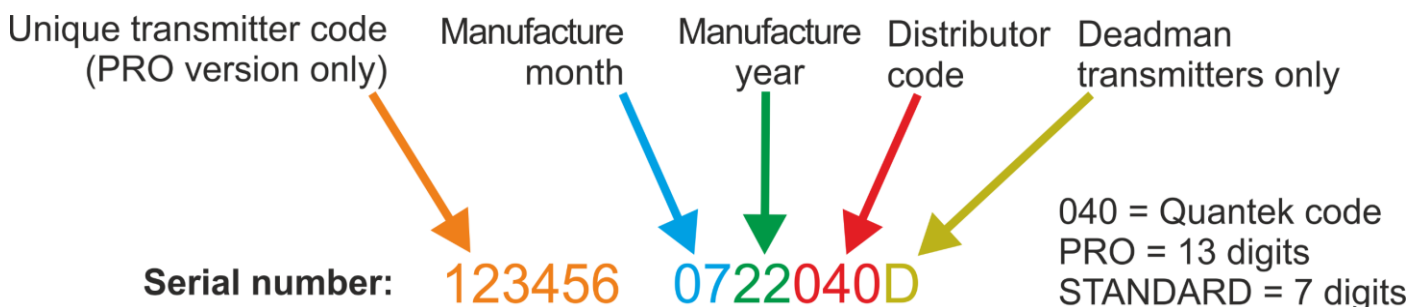


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JCM Remote Control Compatibility

1. Identify the type/model of your remote by checking the serial number on the back of an existing remote:
 - a. PRO transmitters (e.g. MUVPRO2) have 13 digits in total.
 - b. STANADARD transmitters (e.g. MUV2) have a 7 digit serial number.
 - c. DEADMAN transmitters (e.g. MUV2-HP) have a 7 digit serial number followed by the letter D. Newer remotes have 7 digits with part code (e.g. MUV2-HP) printed above.
2. Check that the last 3 digits of the serial number are **040** or it says **Quantek** on the back. We can supply selected remotes with the last 3 digits **003** and **120D**, these are available as an option on the website. When sending a purchase order, Quantek 040 remotes will be supplied unless otherwise specified. If the serial number on your remote has a different last 3 digits, please email a picture of the serial number to technical@cproxltd.com and we will advise.
3. If there is a company logo printed anywhere on your existing remotes, please contact that company directly for replacements. Remotes ordered from us will not work.
4. The receivers on communal gates for example can sometimes be securely managed by the installer or property/building managers. If you believe this to be the case, please contact the company directly as you may be unable to program the remotes yourself. This only applies to PRO remotes.



Serial number layout differs on newer remotes, see examples below.

